Privacy Policy

Recreate BV

This is the Privacy Policy of Recreate BV. This Privacy Policy provides information about the data of the users of its apps, websites and other digital services, using techniques such as Augmented, Mixed, Virtual Reality and other SaaS (software-as-a-service) that are processed by Recreate.

Article 1. Definitions
1.1. In this Privacy Policy the following definitions are used:
   a. Recreate: the User of this Privacy Policy: Recreate BV, registered at Rijssen, Ambachtsstraat 11, registered with the Chamber of Commerce under "KvK" number 59900806;
   b. User: the natural person who uses the Service of Recreate;
   c. Agreement: the Agreement between Recreate and User;
   d. Service: all websites, webapplications and digital Services built by Recreate.

Article 2. Data
2.1. Recreate considers it important to ensure that its Service is reliable. That is why Recreate constantly looks for ways to improve its Service where necessary.
2.2. To Recreate conscientious use of data is essential. In processing data Recreate will act in accordance with the applicable legislation and regulations, including the Netherlands Personal Data Protection Act ("Wet bescherming persoonsgegevens").

Article 3. General purposes of data processing
3.1. Recreate collects and processes data of User for the following purposes:
   a. looking into questions and/or remarks of User;
   b. providing and improving its Service;
   c. conclusion and performance of the Agreement;
   d. maintaining customer relations with User;
   e. compliance with administrative duties.

Article 4. Location
4.1. In case User uses a location based Service of Recreate, Recreate will use the geolocation of User in order to find the required locations, and needs access to the GPS function of the smartphone or tablet of User for that purpose. Processing of this data is necessary to show relevant results.

Article 5. Local storage
5.1. Recreate needs access to the file folder of the smartphone or tablet of User. As a result of this media such as product information, photos, videos or models, may be stored locally on the smartphone or tablet of User. That is done in order to make this information available more quickly and to reduce use of mobile connections of User. This data is stored in the cache folder of the specific application on the smartphone or tablet of User. Recreate uses this access only in order to temporarily store files and does not gain access to the content of documents or photo stream.

Article 6. Provision of data to third parties
6.1. Recreate will not make the data of User available to third parties unless one of the exceptions referred to in article 6.2 applies.
6.2. Recreate is permitted to make data of User available to a third party:
   a. if User has expressly approved of that;
   b. by virtue of a legal provision or in case of legal proceedings;
   c. to protect the rights or property of Recreate;
d. to prevent a crime or to protect national security;
e. in case of suspicion of fraud or other illegal activity;
f. if necessary for performance of the Agreement.

6.3. Recreate may also engage other companies to perform parts of the Agreement. Those companies engaged may require access to certain data of User in order to perform their services.

Article 7. Correcting data
7.1. Upon request Recreate will give User access to all data of User retained by Recreate. In addition to that Recreate offers User the possibility to have any incorrect data of User that is retained by Recreate corrected or deleted. For inspection of said data or modification or removal of the data of User, User may contact Recreate: Cf. article 12 for the contact information of Recreate.

Article 8. Cookies
8.1. Recreate uses cookies for the collection of its technical data such as the IP-address of the computer, smartphone, smartwatch or tablet of User, web or app pages visited, the internetbrowser used by User for surfing and the duration of a visit/session.
8.2. Cookies are simple, small text files that are stored on the hard disk or in the memory of the computer of User. Cookies do not contain personal data of User. The cookie stores what User enters in the Service for a subsequent visit, so that the content of the Service may be customized for the User concerned and to prevent the need of renewed entry of data. Cookies cannot harm a computer and cannot read any data on the hard disk of a computer.
8.3. The use of cookies is necessary to offer Service functionality. This data enables the Service and app management of Recreate to manage the Service, for instance for solving technical malfunctions or improving availability or ease of use.
8.4. Session cookies help User during the use of the Service.
8.5. Session cookies, cookies that are necessary for the performance of the Service, and cookies that do not contain any private data, are placed without the approval of User.
8.6. Recreate recommends to use cookies for optimal experience of the Service. If User does not wish to use cookies, User may delete and disable the use of cookies at any point in time by means of User’s internetbrowser. The way in which User may remove cookies and block placement of cookies differs for each internet browser. For more information on this User may refer to the help function of his internet browser. Removing and/or disabling cookies may have the result that User cannot use the full functionality of the Service.

Article 9. Security precautions
9.1. Recreate processes data of User with utmost care. Recreate has taken various technical precautions to protect the data of Customer from unauthorized access, use, modification, unlawful and unintended destruction and unintended loss of data. Recreate protects its systems and website for instance by means of SSL certificates, email verification and encryption, and passwords are never stored on out servers.

Article 10. Third party privacy policies
10.1. This privacy policy does not apply to websites or applications of third parties connected to the Service by means of links. Recreate does not accept any responsibility or liability for the way in which said parties process personal data. For more information on the way in which said third parties process personal data and such User is referred to the privacy policy of the websites or applications concerned.

Article 11. Modifications
11.1. Recreate reserves the right to unilaterally modify this privacy policy. Modification of or additions to the privacy policy will be published on the website of Recreate. Recreate recommends User to regularly check the privacy policy.

**Article 12. Questions**

12.1. For questions about this privacy policy User may contact Recreate through:
   a. email address [info@recreate.nl](mailto:info@recreate.nl)
   b. telephone number +31(0)546-789110